Product Expectations



Warranty

Kebony's warranty varies based on product and use, please review prior to making a claim. A detailed version of the warranty can be viewed at <u>us.kebony.com/about/warranty/</u>.

Environmental Impact

Kebony wood is harvested from sustainable and responsibly grown FSC®–Certified pine forests. The modification process uses a bio–based liquid called furfuryl alcohol (FA) to increase durability and improve stability the product. FA is extracted from sugar cane bagasse and other environmentally safe sources. The FA and wood are polymerized using heat, and won't leach furfuryl alcohol after modification.

Heat Retention

Kebony tends to be cooler to the touch than most synthetic materials like PVC and composite decking.

Movement

Although Kebony has less movement than most wood, Kebony will swell slightly from edge to edge after installation, and will move as environmental conditions change.

When you keep Kebony wood covered prior to installation and properly fasten to the surface of the framing it will greatly decrease the chances of Kebony lifting or moving side-to-side once installed. Refer to the proper product Installation Guide for more details.

Fading

Kebony is a real wood product and will fade to a silver-gray patina in exterior applications. Like all wood species, Kebony's fading is based on exposure to UV rays, water, and other climate factors. Because the intensity of these elements will be different based on Kebony's orientation and placement on your project it will fade at different rates. You may see this process start immediately once exposed to the sun and other environmental elements. The amount of time it takes for Kebony to completely fade can vary from a few weeks to several months depending on UV exposure and contact with water.

You can maintain the rich brown color of Kebony by applying a UV-inhibiting hardwood oil regularly. See our care and maintenance instructions for more details.

Fasteners

Only use stainless steel screws and Kebony-approved fastening systems.

Surface Checking

As a real wood product, Kebony will experience surface checking as part of the normal process of weathering. Kebony will check much less than many types of wood used in these applications, but it should be expected and is normal for the first year of use. These checks do not affect the durability or stability of the wood.

Scuffs & Scratches

Like all decking products, Kebony can become scratched or scuffed through regular handling or everyday use. These marks are most evident on brand new Kebony wood, and become less noticeable as the surface naturally weathers.

A simple way to remedy small surface scratches is light sanding with fine grit sandpaper. Sanding may expose new wood below the deck surface, which will temporarily have a different color. When left to weather or refinished, the surface will even out to the same color.

Stains & Cleaning

All decking products can be stained by certain foods, drinks and chemicals. Be cautious when eating or drinking and avoid using sunscreen or anything in an aerosol can while on the deck. Clean up any spills as quickly as possible.

You should periodically clean your deck to remove dirt, leaves, pollen and other organic debris. This will avoid stains as well as mold and mildew from forming on the surface. Soap and water can clean most stains. In some cases, light sanding may be required.

Metal Framing & Surfaces

Kebony can be fastened to or in contact with aluminum, enameled, powder-coated or foiled fixtures without concern for discoloration. In some cases, surface water runoff from Kebony wood can result in discoloration of adjacent materials. For example, it could cause black stains on zinc fixtures or polished copper.

Drainage and runoff from galvanized or iron-based fixtures onto Kebony can result in black discoloration of the wood.